Orders: RTC Order – Telemedicine Mode Option



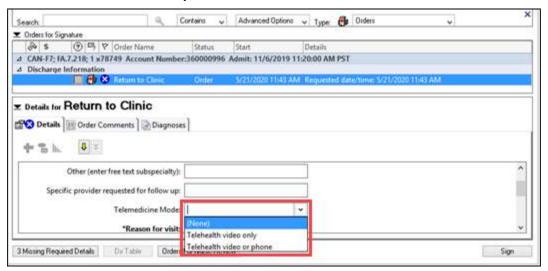
Last updated Tuesday, May 26, 2020 03:25 PM

Overview

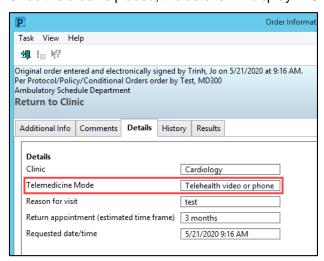
The Return to Clinic order will have a new optional field starting **Tuesday** 5/26/20 that allows for clinics to select the patient's preference for telemedicine appointments. This will interface with Epic and appear face-up in the Scheduling Work Queue.

RTC Order - Telemedicine Mode Option

- 1. The Return to Clinic order details include a new optional field, **Telemedicine Mode** with two available options:
 - Telehealth video only
 - Telehealth video or phone



2. Once the order is placed, the details will display in **CIS** as follows:



3. In Epic, the chosen option displays in the Additional Order Information section:

